

Patient Guide Join a virtual appointment

Reacts can be used to facilitate virtual visits with your health professional.

This document shows the steps to follow to access a virtual appointment using Reacts Web.



You must use the Google Chrome Web browser.

A- Log in to Reacts

Important: You must first sign up for Reacts using the registration email sent by your health professional.

Open this link https://reacts.com/en/account/login in your Google Chrome Web browser.

- 1. Enter your email address and password.
- 2. Click on Log in.

B- Join your virtual appointment

- 1. Click on My Appointments.
- 2. Choose the appointment you want to join and click on the circled arrow.

A window opens inviting you to test your audio and video settings. If everything works correctly :

- 3. Click on **Apply.**
- 4. Click on **Enter virtual waiting room**.

Your health professional may join the session after you. A message asking you to wait is displayed.

Once your health professional joins the appointment, your virtual visit begins.

5. Click on the **Hang Up** button to end the appointment.







